

## Health Insurance Counseling and Advocacy (HICAP) Performance Measures & Benchmark Report

### Program: PSA 9 - Legal Assistance for Seniors Inc

From: 07/01/2011 To: 06/30/2012

Performance Measures (PM) and Benchmarks									
	PM 1.1	PM 1.2	PM 2.1	PM 2.2	PM 2.3	PM 2.4	PM 2.5	PM 2.6	PM 2.7
	Clients Counseled	Public and Media Events	All Contacts	Persons Reached at PAM Events	Contacts w/ Medicare Beneficiaries Due to Disability	Contacts w/ Low Income Beneficiaries	Enrollment/ Assistance Contacts	Part D Enrollment/ Assistance Contacts	FTE
Current Results	1,518	164	6,033	6,223	830	2,273	2,112	1,641	17.11
CDA Established Benchmark	1,313	179	5,354	7,522	348	739	1,900	599	1.01
Needed to Reach Benchmark	-205	15	-679	1,299	-482	-1,534	-212	-1,042	-16.10
% Above or Below Benchmark	-15.61	8.38	-12.68	17.27	-138.51	-207.58	-11.16	-173.96	-1,593.61
Results for Same Time Last Year	1,420	158	6,514	9,217	656	1,728	1,726	1,211	16.34
Center for Medicare Medicaid Services (CMS) Attainment Targets per 1K for Your Slice									
Current Attainment			32.1	33.1	31.4	42.7	11.2	8.7	
CMS Mimimum Attainment			23.5	40.2	29.8	27.8	16.5	7.0	
CMS Exemplary Attainment			52.5	195.9	195.9	52.6	42.3	26.1	